

## Community Services

Several sources of assistance are available in the local community for students and others experiencing problems. In some cases, assistance is free or nominal, but the student must determine the cost involved for themselves. If requested, the College will assist a student through a formal referral to sources listed below or other sources which may be available. Specific sources of assistance include:

### ADOPTION SERVICES

Adoption Network*	800-367-2367
Loving Alternatives	903-533-1288

### ALCOHOL/DRUG ABUSE

Alcoholics Anonymous/Al-Anon*	903-597-1796
Al-Anon/Al-Ateen*	903-597-6492
East Texas Council on Alcoholism & Drug Abuse (ETCADA)*	800-441-8639
UT Health East Texas Behavioral Health Center	903-266-2200
East Texas Substance Abuse Coalition	903-939-9010
The Beginning	903-581-9472 or 800-466-8253
Home Finders (apartment rental & locator agency)	903-595-4663
Rental Properties & Management	903-593-2211

### AUTO REGISTRATION AND LICENSING

Auto Registration (Smith County Tax Office)	903-590-2900
Driver's License Renewal (Texas Dept. of Public Safety)	903-939-6014

### CREDIT AND DEBT COUNSELING

Consumer Credit Counseling Service	903-581-6691
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### CRISIS SERVICES

Texas Abuse Hotline*	800-252-5400
Catholic Counseling Services*	1-800-BABYDUE (800-222-9383)
Child Protective Services (TX Dept. of Human Services)	800-252-5400
East Texas Crisis Center (ETCC; Business Office)	903-509-2526
24-Hour Hotline (ETCC)*	903-595-5591 or 800-333-0358
East Texas Food Bank	903-597-3663
Parent Services Center, Inc.	903-595-2235
PATH (People Attempting to Help)	903-597-7284
Salvation Army*	903-592-4361
School Supply Train (PATH)	903-597-7284
Survivors' Network (ETCC Incest Support Group)	903-509-2526
East Texas Cares Resource Center (AIDS Counseling)	903-592-0757
WIC (Women, Infants & Children)	903-592-7635 or 800-942-3678

## DISABILITY SERVICES

Tyler Deaf and Hard of Hearing Center  
(Voice and TDD) ..... 903-617-6204

Department of Assistive and Rehabilitative  
Services Blind Services ..... 903-581-9945

Vocational Rehabilitation ..... 903-581-8151

## EMPLOYMENT ASSISTANCE

Workforce Solutions of East Texas ..... 903-561-8131

TJC Career Planning ..... 903-510-3346

## GOVERNMENT OFFICES

North East Texas Public Health District Administration ..... 903-535-0030

Chronically Ill & Disabled Primary Care/Treatment ..... 903-535-0030

Preventive Care, Family Planning & Immunization ..... 903-535-0060

Social Service Department ..... 903-535-0066

Vital Statistics (birth and death records) ..... 903-535-0031

Smith County Tax Assessor-Collector  
Auto Registration ..... 903-590-2900

Smith County Veterans' Service Office ..... 903-590-2950

Smith County Property Tax Department ..... 903-590-2920

Social Security Administration ..... 1-800-772-1213

Texas Department of Health and Human Services Commission ..... 903-595-4841

Tyler City Hall ..... 903-531-1100

Tyler Police (non-emergency) \* ..... 903-531-1090

Tyler/Smith County Crimestoppers\* ..... 903-597-2833(CUFF)

Tyler Neighborhood Services (Housing Assistance, Summer  
Food Program, and Community Development) ..... 903-531-1303

## HOSPITAL/EMERGENCY HEALTH CARE

Ambulance\* ..... 9-1-1

UT Health Jacksonville\* ..... 903-541-5000

UT Health Tyler\* ..... 903-597-0351

Poison Control Center\* ..... 800-222-1222

North East Texas Public Health District (Preventive Care) ..... 903-535-0060

\* Indicates telephone numbers answered 24 hours a day.

The University of Texas Health Center at Tyler\* ..... 903-597-0351

Christus Trinity Mother Frances Health System (TMFHS)\* ..... 844-606-3627

## INFORMATION/REFERRAL

Better Business Bureau ..... 903-581-5704

## **JUVENILE/RUNAWAY SERVICES**

Care Shelter (Youth & Family Enrichment Centers) *	903-534-0414
Juvenile Probation (Smith County) *	903-535-0850

## **LEGAL AID**

Lone Star Legal Aid	903-595-4781
Family Law Hotline (legal advice and counseling)	800-777-3247
Family Violence Legal Line (Texas Advocacy Project)	800-374-4673
Lawyer Referral (State Bar of Texas)	800-496-0043
National Domestic Violence Hotline*	800-799-7233
Smith County District Attorney's Office	903-590-1720

## **MENTAL HEALTH SERVICES**

Mental Health Hotline	9-8-8
Andrews Center Behavioral Healthcare System*	903-597-1351
ETBU Counseling Center	903-705-0424
Tyler Counseling Assessment Center	903-581-0933
UT Health East Texas Behavioral Health Center	903-266-2200

## **PARENT SERVICES**

Coats for Kids (PATH)	903-597-7284
Parent Services Center, Inc.	903-595-2235
Parents Anonymous of Tyler	903-597-1831
WIC (Women, Infants & Children)	903-592-7635 or 800-942-3678

## **SOCIAL SERVICE AGENCIES**

Andrews Center Behavioral Healthcare System*	903-597-1351
East Texas Crisis Center Hotline*	903-595-5591 or 800-333-0358
East Texas Food Bank	903-597-3663
Goodwill Industries of East Texas	903-593-8438
Health and Human Services/East Texas	2-1-1
Parent Services Center, Inc.	903-595-2235
PATH (People Attempting to Help)	903-597-7284
Salvation Army*	903-592-4361
Transient Lodge (Salvation Army)	903-592-4361
School Supply Train (PATH)	903-597-7284
United Way Info Line	903-581-6376 or 2-1-1

## **TESTING SERVICES**

TOEFL Exam (Test of English as a Foreign Language)	800-468-6335
CLEP Exam (College-Level Examination Program)	800-257-9558
SAT Exam	888-477-7728
TJC Testing Center	903-510-2617

## TRANSPORTATION

East Texas Yellow Cab Company*	903-597-2526
Tyler Transit System	903-533-8057
The Taxi Company of Tyler*	903-592-3232

## UTILITIES

AT&T (formerly Southwestern Bell Telephone; for residential:)

Order new, move or change existing service	877-357-5317
Payment arrangements and amount due	844-221-7261
Billing questions	844-221-7261
Repair service*	855-708-2999
CenterPoint Energy (natural gas service) *	800-332-7143
City of Tyler Solid Waste	903-531-1388
City of Tyler Water Department—Administration	903-531-1230
Service connection and disconnection	903-531-1231
Optimum Cable	866-347-4784
TXU Energy (electric service)	800-818-6132
Service restoration*	800-818-6132

\* Indicates telephone numbers answered 24 hours a day.

Additional sources of information and assistance within the community may be available. Please contact the Dean of Student's office for more information.