

Community Services

Several sources of assistance are available in the local community for students and others experiencing problems associated with their use or abuse of alcohol or other drugs. In some cases, assistance is free or nominal, but the student must determine the cost involved for themselves. If requested, the College will assist a student through a formal referral to sources listed below or other sources which may be available. Specific sources of assistance include:

ADOPTION SERVICES

Adoption Network*	800-367-2367
Loving Alternatives	903-533-1288

ALCOHOL/DRUG ABUSE

Alcoholics Anonymous/Al-Anon*	903-597-1796
Al-Anon/Al-Ateen*	903-597-6492
East Texas Council on Alcoholism & Drug Abuse (ETCADA)*	800-441-8639
UT Health East Texas Behavioral Health Center	903-266-2200
Sister Communities Council on Alcoholism & Drug Abuse (SCCADA)	903-939-9010
The Beginning	903-581-9472 or 903-595-5796

APARTMENT LOCATORS

Home Finders (apartment rental & locator agency)	903-595-4663
Rental Properties & Management	903-593-2211

AUTO REGISTRATION AND LICENSING

Auto Registration (Smith County Tax Office)	903-590-2900
Driver's License Renewal (Texas Dept. of Public Safety)	903-939-6014

CREDIT AND DEBT COUNSELING

Consumer Credit Counseling Service	903-581-6691
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CRISIS SERVICES

Texas Abuse Hotline*	800-252-5400
Catholic Counseling Services*	1-800-BABYDUE (800-222-9383)
Child Protective Services (TX Dept. of Human Services)	800-252-5400
East Texas Crisis Center (ETCC; Business Office)	903-509-2526
24-Hour Hotline (ETCC)*	903-595-5591 or 800-333-0358
East Texas Food Bank	903-597-3663
Parent Services Center, Inc.	903-595-2235
PATH (People Attempting to Help)	903-597-4044
Salvation Army*	903-592-4361
School Supply Train (PATH)	903-597-4044
Survivors' Network (ETCC Incest Support Group)	903-509-2526

* Indicates telephone numbers answered 24 hours a day.

East Texas Cares Resource Center (AIDS Counseling).....	903-592-0757
WIC (Women, Infants & Children).....	903-592-7635 or 800-942-3678

DISABILITY SERVICES

Tyler Deaf and Hard of Hearing Center (Voice and TDD).	903-617-6204
Department of Assistive and Rehabilitative Services Blind Services	903-581-9945
Vocational Rehabilitation	903-581-8151

EMPLOYMENT ASSISTANCE

Workforce Solutions of East Texas	903-561-8131
TJC Career Planning	903-510-3346

GOVERNMENT OFFICES

North East Texas Public Health District Administration	903-535-0030
Chronically Ill & Disabled Primary Care/Treatment	903-535-0031
Preventive Care, Family Planning & Immunization.....	903-535-0060
Social Service Department	903-535-0066
Vital Statistics (birth and death records).....	903-535-0031
Smith County Tax Assessor-Collector Auto Registration	903-590-2900
Smith County Veterans' Service Office	903-590-2950
Smith County Property Tax Department	903-590-2920
Social Security Administration	1-877-319-5707
Texas Department of Health and Human Services Commission	903-595-4841
Tyler City Hall.....	903-531-1100
Tyler Police (non-emergency)*	903-531-1090
Tyler/Smith County Crimestoppers*	903-597-2833(CUFF)
Tyler Neighborhood Services (Housing Assistance, Summer Food Program, and Community Development).....	903-531-1303

HOSPITAL/EMERGENCY HEALTH CARE

Ambulance*	9-1-1
UT Health Jacksonville*	903-541-5000
UT Health Tyler*	903-597-0351
Poison Control Center*.....	800-222-1222
North East Texas Public Health District (Preventive Care).....	903-535-0030

* Indicates telephone numbers answered 24 hours a day.

The University of Texas Health Center at Tyler*	903-597-0351
Christus Trinity Mother Frances Health System (TMFHS)*	844-606-DOCS
INFORMATION/REFERRAL	
Better Business Bureau	903-581-5704
JUVENILE/RUNAWAY SERVICES	
Care Shelter (Youth & Family Enrichment Centers)*	903-534-0414
Juvenile Probation (Smith County)*	903-535-0850
LEGAL AID	
Loan Star Legal Aid	903-595-4781
Family Law Hotline (legal advice and counseling)	800-777-3247
Family Violence Legal Line (Texas Advocacy Project)	800-374-4673
Lawyer Referral (State Bar of Texas)	800-496-0043
National Domestic Violence Hotline*	800-799-7233
Smith County District Attorney's Office	903-590-1720
MENTAL HEALTH SERVICES	
Andrews Center Behavioral Healthcare System*	903-597-1351
Tyler Counseling Assessment Center	903-581-0933
UT Health East Texas Behavioral Health Center	903-566-0088
PARENT SERVICES	
Coats for Kids (PATH)	903-597-7284
Parent Services Center, Inc.	903-595-2235
Parents Anonymous of Tyler	903-597-1831
WIC (Women, Infants & Children)	903-592-7635 or 800-942-3678
SOCIAL SERVICE AGENCIES	
Andrews Center Behavioral Healthcare System*	903-597-1351
East Texas Crisis Center Hotline*	903-595-5591 or 800-333-0358
East Texas Food Bank	903-597-3663
Goodwill Industries of East Texas	903-593-8438
Health and Social Services/East Texas	2-1-1
Parent Services Center, Inc.	903-595-2235
PATH (People Attempting to Help)	903-597-7284
Salvation Army*	903-592-4361
Transient Lodge (Salvation Army)	903-592-4361

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School Supply Train (PATH).....	903-597-7284
United Way Info Line	903-581-6376 or 2-1-1

TESTING SERVICES

TOEFL Exam (Test of English as a Foreign Language).....	800-468-6335
CLEP Exam (College-Level Examination Program)	800-257-9558
SAT Exam	888-477-7728
TJC Testing Center.....	903-510-2617

TRANSPORTATION

American Cab Company*	903-592-3232
East Texas Yellow Cab Company*	903-597-2526
Tyler Transit System.....	903-533-8057
The Taxi Company of Tyler*	903-592-3232

UTILITIES

AT&T (formerly Southwestern Bell Telephone; for residential:)	
Order new, move or change existing service.....	800-464-7928
Payment arrangements and amount due	800-616-1171
Billing questions	800-585-7928
Repair service*	800-246-8464
CenterPoint Energy (natural gas service)*	800-332-7143
City of Tyler Solid Waste	903-531-1388
City of Tyler Water Department—Administration	903-531-1230
Service connection and disconnection	903-531-1231
Suddenlink Cable	888-741-1602
TXU Energy (electric service)	800-818-6132
Service restoration*	800-818-6132

* Indicates telephone numbers answered 24 hours a day.

Additional sources of information and assistance within the community may be available. Please contact the Dean of Student's office for more information.