# ACADEMIC ADVISING

Your path to success.





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# *Welcome* to Academic Advising

Academic advisors encourage academic success by assisting students in selecting a degree plan compatible with their educational and career goals, referring to campus resources, assisting with university transfer, and providing ongoing guidance toward completion of their academic goals.

Visit with an advisor from your area prior to registering for classes. Our academic advisors are trained to help you select your classes and get the schedule that fits your lifestyle.

After completing admissions and testing requirements, advising is the next step to starting your college experience at TJC and to getting registered for the classes you need. All first-time students are required to see an advisor before registering. Booking an advising appointment is easy:

- 1 Go to TJC.edu/advising
- 2 Click on "Contact an Advisor" or call 903-510-3287
- 3 Email TJCAdvising@tjc.edu

# Advisors can assist with:

- Interpretation of test scores
- Degree plan and transfer information
- Course selection
- Information on campus resources
- Information on the registration process and clearance to register

# What to bring:

- Test scores
- Official transcripts from high school or another college, if you have not already submitted them to Admissions
- An official photo ID
- Know your major or area of interest

# Academic Advising is located on the second floor of the Rogers Student Center

The advising office is open Monday thru Wednesday from 8 a.m. to 5 p.m., Thursday from 8 a.m. to 7 p.m., and Friday from 8 a.m. to 5 p.m.

Walk-ins are encouraged to either arrive early in the day or come in on Thursdays from 4 p.m. to 6:30 p.m. or Fridays from 8 a.m. to 2 p.m.

TJC also regularly offers registration events on the main campus and other TJC locations.

Please call ahead to ensure advising availability.



# ACADEMIC ADVISING VISION AND MISSION STATEMENTS

# **Vision Statement**

TJC aspires to be recognized for providing academic advising that serves as a vital source of knowledge and shapes student learning, development and success.

# **Mission Statement**

Academic advising at TJC is a collaborative process between students, staff and faculty. The goal is to provide students with the tools and resources to become independently invested in their own academic and personal success.

# ACADEMIC ADVISING **STUDENT AND ACADEMIC ADVISING GOALS**

# STUDENT ADVISING GOALS

Through engagement in the shared relationship that defines the academic advising partnership at TJC, students will demonstrate learning, engagement and achievement in the following areas:

# **Educational Planning**

- Learn who to contact for academic advising help
- Understand major and graduation requirements
- Become knowledgeable about and responsible for relevant policies, procedures, expectations and deadlines
- Students will know how to register for classes
- Students will understand course loads necessary for timely progress toward their degree
- Develop a realistic educational plan

### **TJC Resources**

- Become familiar with and use TJC resources in order to optimize their college experience
- Learn to successfully navigate the TJC campus and its processes

# **Relationship Building**

- Understand and respect the roles of advisor and advisee in the advising relationship
- Be involved in campus and community activities as a way to build and sustain lasting personal and professional relationships
- Actively connect with faculty, staff and other students in and out of the classroom

# **Personal Development**

- Understand strengths and values as they relate to their academic, career and life goals
- Become independent, self-directed learners with the ability to advocate effectively for themselves
- Understand the importance and value of higher education to their futures
- Set realistic goals consistent with their strengths, values and interests
- Accept responsibility for academic decisions and performance
- Follow through on suggested actions or referrals

# **ACADEMIC ADVISOR GOALS**

- Ensure each student interaction is one that is professional, inclusive, informational, solution-based and one where the student feels his/her needs were met or concerns resolved
- Encourage appointments and be available to advisees via face to face, phone or online appointments or via text or email
- Encourage and navigate with students to define and develop realistic educational goals
- Interpret test scores that impact course recommendations and placement
- Provide a safe and trusting environment where open thoughts, goals, concerns and questions can be safely discussed
- Partner with the student early to define and map out a degree or certification plan
- Teach and enhance the student's exposure to Degree Works, resource videos and how to review the degree audit and degree plan
- Remain current with the academic catalog and TJC's policies, procedures, deadlines and requirements
- Maintain confidentiality
- Inform students of and provide appropriate referrals to campus resources
- Monitor student progress toward educational/career goals
- Understand and effectively communicate TJC's curriculum, requirements, policies and procedures
- Always strive to apply best practices in accordance with TJC's core values and evolving advising best practices within higher education

# **APACHE ACCESS LOGIN**

In Apache Access, you can register for classes, view your grades, pay your tuition, view your student email, apply for housing, apply for scholarships and more.

You can get to Apache Access by clicking the "Login" button at the top of every page on the TJC website or by entering this URL into your browser: myapacheaccess.tjc.edu.

# First-time users:

- Your password will be the capitalized letters "TJC" followed by your birth date in MMDDYY format. [example: TJC010188 for 01/01/88]
- Once you are in, the system will ask you to change your password.

# 1. Go to: tjc.edu





# 3. Login with A# and Password



# Login issues?

Some users may experience problems logging into Apache Access for the first time, or from a new computer. Usually this problem is fixed by clearing your browser's cache.

# **COURSE NUMBERING**

A four-letter prefix is used to identify subject areas. The four-digit numbers are used as follows:

- **First digit:** to identify level (0 = developmental, 1 = freshman, 2 = sophomore)
- Second digit: to identify credit-hour value
- Third and fourth digits: to establish course sequence

Course #	Course Name	
ENGL 1301	Composition I	
HIST 1301	US History I	
EDUC 1300	Learning Framework	
GOVT 2305	Federal Government	
×		
	Second digit identifies credit hours	
12	Total credit hours	



# **HOW TO REGISTER**

1. Go to: tjc.edu



2. Click the **Login** button



3. Login with **A#** and **Password** 



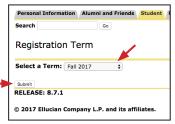
4. Press the ADD/DROP CLASSES button



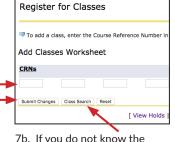
5. Press the **REGISTER FOR CLASSES** button



6. Select Term & click Submit



Note: you will not be able to register until all holds are cleared. View your holds in your Apache Access account under "Student Records." 7a. If you know the Course Reference Number (CRN) for your classes, you may enter the CRN for each class in the Add Class section and click on Submit Changes to register for your classes.

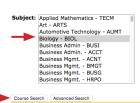


7b. If you do not know the CRN for your classes, you will need to select **Class Search** 

8a. Scroll to find your **Subject**, highlight your selection and click on **Course Search**.

Look Up Classes

Use the selection options to search the class s Subject. Select Class Search when your select



8b. Scroll down to find the specific class number and click on **View Sections**.



8c. Check the box in front of the CRN. You may select Register or Add to Worksheet. Repeat the Class Search to continue adding other classes.



- If you use the Worksheet, you must click Submit Changes to successfully register your classes.
- 10. Pay for your tuition online on your Apache Access account or at the cashier's office.

# **ACADEMIC STANDING**

**Good Standing**: A student is considered to be in good standing when they maintain a cumulative TJC gradepoint average (GPA) of 2.0 or higher.

Academic Probation: A student who fails to maintain a cumulative TJC GPA of 2.0 or higher is placed on academic probation. The student may continue to enroll while on probation but is limited to no more than 13 semester hours without prior approval.

Suspension: Students on academic probation who do not earn a semester GPA of 2.0 or higher in the next semester of enrollment will be placed on academic suspension. Students on academic suspension will not be eligible to enroll for classes at TJC for the period listed below. Students who wish to appeal this period must make petition to the Admissions Appeals Committee three weeks prior to the start of the semester in which they plan to enroll.

- First Academic Suspension: One regular semester or one full summer (May Term, Summer I and Summer II)
- Second Academic Suspension: One academic year. Petitions for readmission to the College following the first and second suspensions may be obtained from the Admissions or Registrar's Office and returned to the Admissions Office. Petitions are required ONLY if the student is requesting to be readmitted prior to their suspension term. The completed petition will be reviewed by the Admissions Appeals Committee to consider the student for continued enrollment. It is recommended that the student complete the petition at least three weeks prior to the beginning of the semester in which they plan to enroll. ALL students placed on academic suspension must complete RISE 0300 the semester the student returns to the institution.
- Third Suspension: If a student is placed on academic suspension a third time, he/she may not enroll indefinitely. One academic year must pass from the time of suspension before a request of readmission can be submitted to the Admissions Appeals Committee.

# Students on Probation or Suspension at Another Institution Transferring to TJC

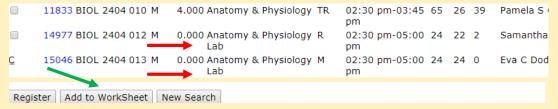
Students placed on academic probation and/or suspension at a previous institution must complete the same processes for continued enrollment as TJC students.

The student is held responsible for knowing College regulations and policies regarding the standards of work required to continue as a student of the College, as well as the regulations dealing with academic probation.

# **HOW TO REGISTER FOR ANATOMY AND PHYSIOLOGY**

Find your lecture and lab options. Note that the lecture option is not marked, but the red arrow will show you how to distinguish the lab. Select an option for both a lecture and lab by checking the box. Once both selections have been made, scroll to the bottom of the sheet and press the "Add to Worksheet" button (green arrow).

1



The next page shows the first two blanks filled with your class selection (green arrows). You will now press "Class Search" (red arrow) where you will continue to find your Center for Anatomy and Physiology (CAP) class.

2



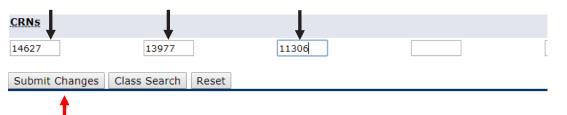
Select a day and time for your CAP class. This is a one-hour-per-week, mandatory study hall required for all of our Anatomy and Physiology classes. Please note that the CAP class must be done in person on the campus you used to schedule your lecture and lab times (green arrow). Press the "Add to Worksheet" button (red arrow).

3

C	13833 BIOL 0094 055 M	0.000 A&P 2404 Resource (CAP)	TBA	0 (	0	TBA		
	13835 BIOL 0094 J01 J	0.000 A&P 2404 Resource (CAP)	TBA	24 7	17	TBA		
	14167 BIOL 0094 N01 N	0.000 A&P 2404 Resource (CAP)-North	TBA	24 1	17 7	TBA		
Register Add to WorkSheet New Search								
	<b>A</b>							

Your worksheet should show all three selected CRNs. Once you have verified you have selected a lecture, lab, and CAP, then you will press "Submit Changes" (red arrow). Now you are successfully enrolled!





# **TSI READINESS**

### **READING**

If a student isn't TSI complete in Reading, he or she will not be able to register for the following courses:

ENGL 1301 or higher HIST 1301 & HIST 1302

GOVT 2305 & GOVT 2306 PSYC 2301

ECON 2301 & ECON 2302

BCIS 1405

Any lab science, except BIOL 2404

ANTH 2302 ANTH 2351

COMM 2311

Students who test into 2nd level of Reading & Writing may enroll in a corequisite course and ENGL 1301.

### **WRITING**

If a student isn't TSI complete in Writing, he or she will not be able to register for the following courses:

ENGL 1301 or higher BIOL 2401

Students who test into 2nd level of Reading & Writing may enroll in a corequisite course and ENGL 1301.

### MATH

If a student isn't TSI complete in Math, he or she will not be able to register for the following courses:

MATH 1314 or higher

ACCT 2302

PHYS 1401

CHEM 1411 & CHEM 1412

Students who have completed the 2nd level of developmental math may enroll in MATH 1342 and MATH 1332.

Students who test into 2nd level of developmental math may enroll in corequisite courses that include MATH 1342 and MATH 1332.

Students who test into 3rd level of developmental math may enroll in a corequisite course and MATH 1314.

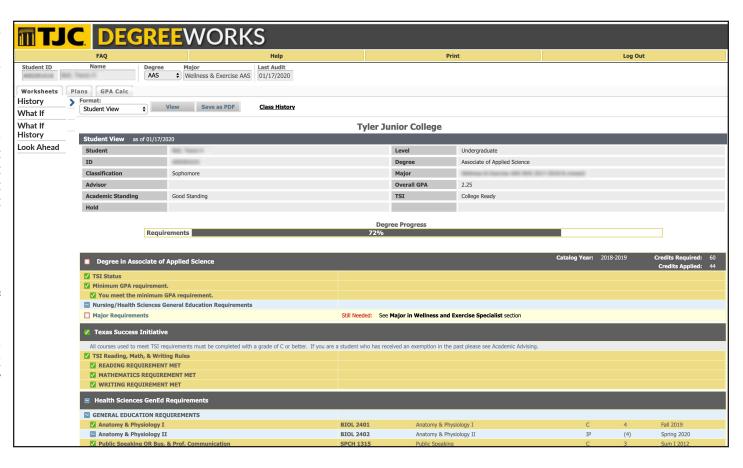
# **DEGREE WORKS**

Degree Works is a web-based planning tool to help you monitor your progress toward degree completion. It will show you in an easy-to-read format the courses that you must complete to achieve your degree. You can check your degree completion percentage, GPA and individual coursework grades, or even explore other degree plan scenarios. Degree Works is a great way for you to research and examine your options before seeing an academic advisor.

You can access Degree Works directly from your student homepage in Apache Access.

The **What If** function allows you to hypothetically change your major, showing you what coursework is required, what courses you have taken that satisfy requirements and what courses are still left for you to take.

Degree Works is a snapshot of courses in progress, planned and in academic history, displayed in block format with degree requirement information. Look for unchecked boxes to identify requirements that you still need to complete.



# When should I look at my degree audit?

- Prior to meeting with an advisor
- Prior to registering for courses
- At the end of each term
- Prior to applying for graduation
- Before and after any changes to major

For more information and videos about Degree Works, please visit tjc.edu/degreeworks/about

# **STUDENT RESOURCES**

# Tutoring

tic.edu/tutoring

TJC offers FREE tutoring services.

# **TRIO Programs**

tic.edu/trio

Programs are designed specifically to assist students who may be first-generation, low-income, or protected under the ADA.

# **Counseling Services**

tjc.edu/counseling

Supporting your mind, body and soul.

**Andrews Center: 903-597-1351** 

East Texas Crisis Center: 903-595-5591

Suicide Prevention Lifeline: 1-800-273-TALK (8255) Crisis/Depression Textline: text "GO" to 741-741

## **Disability Services**

tic.edu/ada

Providing needed accommodations to support your success!

### **Veterans Affairs**

tic.edu/veterans

Programs are in place to guide military veterans through academics and into a fulfilling career.

# **Career Planning**

tjc.edu/careerplanning

Find a major. Choose a career. Ace the interview.

### **TJC Clinic**

tjc.edu/supportservices

Certified physicians backed by 24/7 support.

# **Presidential Honors**

tjc.edu/honors

Designed for the high-achieving student.

# **Degree Works**

Apache Access

Monitor your progress and graduate on time.

# Office of Technology Services

tjc.edu/it

FREE online access to Microsoft Office applications.

### **FAFSA**

## studentaid.gov

Grants, loans and work-study jobs that can help fund your education.

# **Work Study Programs**

You'll be working with quality people and getting a hands-on education as well. It's great for references and friendships. Plus, you get paid for it!

# **Scholarships**

tjc.edu/scholarships

Free money that can help fund your education.

### **Perkins Grant**

www.tjc.edu//PerkinsCTESuccessCenter

Students majoring in an Associate of Applied Science Degree or one-year certificate as listed in the TJC course catalog may be eligible for limited financial support. (Child care, book loans, transportation reimbursement & tool assistance.)

## **Campus Life**

tjc.edu/campuslife

TJC provides a full college experience – we offer opportunities and programs that add to your involvement outside the classroom.

# TJC Academic Advising

tjc.edu/advising

Meet Your Academic Advisor

tjc.edu/advising/meetyouradvisors

# **TJC Catalog**

tjc.edu/catalog

## **TJC Student Handbook**

tjc.edu/StudentHandbook

# **Course Syllabus Search**

tjc.edu/syllabussearch

# **TJC Financial Aid**

tjc.edu/finaid

# **PHONE NUMBERS**

=		
	TJC Main	903-510-2200
	TJC West	903-510-2900
	TJC North	
	Academic Advising	903-510-3287
	Admissions	
	Apache Enrollment Center	Walk-In
	Bookstore	
	Business Services	903-510-2569
	Campus Clinic	903-510-3862
	Campus Safety	
	Campus Safety (business hours)	903-510-2258
	Campus Safety Substation	903-510-2571
	On-Campus Emergency	903-510-2222
	Cashier's Office	903-510-2672
	Career Planning	903-510-3346
	Computer Open Labs	
	Financial Aid	903-510-2385
	Library	903-510-2503
	Registrar's Office	903-510-2401
	Residential Life and Housing	903-510-2345
	Scholarships	903-510-2386
	Student Affairs	
	Coordinator	903-533-5434
	Student Life Office	
	Support Services	
	ADA Services	903-510-2878
	Crisis Counseling	
	Deaf/Hard of Hearing Services	
	Learning Support Services	
	TRiO	
	Tutoring Services	
	Veteran Affairs	
	Testing	
	Main	903-510-2617
	TJC West (RTDC)	
	.50 11656 (101 50)	, 00 010 2 , 70

