Community Services

Several sources of assistance are available in the local community for students and others experiencing problems. In some cases, assistance is free or nominal, but the student must determine the cost involved for themselves. If requested, the College will assist a student through a formal referral to sources listed below or other sources which may be available. Specific sources of assistance include:

ADOPTION SERVICES

Adoption Network* 800–367–2367

Loving Alternatives 903–533–1288

ALCOHOL/DRUG ABUSE

Alcoholics Anonymous/Al-Anon* 903–597–1796

Al-Anon/Al-Ateen* 903–597–6492

East Texas Council on Alcoholism & Drug Abuse (ETCADA)* 800–441–8639

UT Health East Texas Behavioral Health Center 903–266–2200

East Texas Substance Abuse Coalition 903–939–9010

The Beginning ..... 903–581–9472 or 903–595–5796

APARTMENT LOCATORS

Home Finders (apartment rental & locator agency) 903–595–4663

Rental Properties & Management 903–593–2211

AUTO REGISTRATION AND LICENSING

Auto Registration (Smith County Tax Office) 903–590–2900

Driver's License Renewal (Texas Dept. of Public Safety) 903–939–6014

CREDIT AND DEBT COUNSELING

Consumer Credit Counseling Service 903–581–6691

CRISIS SERVICES

Texas Abuse Hotline* 800–252–5400

Catholic Counseling Services* 1–800–BABYDUE (800-222–9383)

Child Protective Services (TX Dept. of Human Services) 800–252–5400

East Texas Crisis Center (ETCC; Business Office) 903–509–2526

24-Hour Hotline (ETCC)* ..... 903–595–5591 or 800–333–0358

East Texas Food Bank 903–597–3663

Parent Services Center, Inc 903–595–2235

PATH (People Attempting to Help) 903–597–4044

Salvation Army* 903–592–4361

School Supply Train (PATH) 903–597–4044

Survivors' Network (ETCC Incest Support Group) 903–509–2526

East Texas Cares Resource Center (AIDS Counseling) 903–592–0757

WIC (Women, Infants & Children) ..... 903–592–7635 or 800–942–3678

DISABILITY SERVICES

Tyler Deaf and Hard of Hearing Center
(Voice and TDD) 903–617–6204

Department of Assistive and Rehabilitative
Services Blind Services 903–581–9945

Vocational Rehabilitation 903–581–8151

EMPLOYMENT ASSISTANCE

Workforce Solutions of East Texas 903–561–8131

TJC Career Planning 903–510–3346

GOVERNMENT OFFICES

North East Texas Public Health District Administration 903–535–0030

Chronically Ill & Disabled Primary Care/Treatment 903–535–0031

Preventive Care, Family Planning & Immunization 903–535–0060

Social Service Department 903–535–0066

Vital Statistics (birth and death records) 903–535–0031

Smith County Tax Assessor-Collector
Auto Registration 903–590–2900

Smith County Veterans' Service Office 903–590–2950

Smith County Property Tax Department 903–590–2920

Social Security Administration 1-877-319-5707

Texas Department of Health and Human Services Commission 903-595-4841

Tyler City Hall 903–531–1100

Tyler Police (non-emergency)* 903–531–1090

Tyler/Smith County Crimestoppers* ..... 903–597–2833(CUFF)

Tyler Neighborhood Services (Housing Assistance, Summer
Food Program, and Community Development) 903–531–1303

HOSPITAL/EMERGENCY HEALTH CARE

Ambulance* 9–1–1

UT Health Jacksonville* 903–541–5000

UT Health Tyler* 903-597-0351

Poison Control Center* 800–222–1222

North East Texas Public Health District (Preventive Care) 903–535–0030

* Indicates telephone numbers answered 24 hours a day.

The University of Texas Health Center at Tyler* 903–597–0351

Christus Trinity Mother Frances Health System (TMFHS)* 844-606-DOCS

INFORMATION/REFERRAL

Better Business Bureau 903–581–5704

JUVENILE/RUNAWAY SERVICES

Care Shelter (Youth & Family Enrichment Centers)* 903–534–0414

Juvenile Probation (Smith County)* 903–535–0850

LEGAL AID

Lone Star Legal Aid 903–595–4781

Family Law Hotline (legal advice and counseling) 800–777–3247

Family Violence Legal Line (Texas Advocacy Project) 800–374–4673

Lawyer Referral (State Bar of Texas) 800–496–0043

National Domestic Violence Hotline* 800–799–7233

Smith County District Attorney's Office 903–590–1720

MENTAL HEALTH SERVICES

Mental Health Hotline… 9-8-8

Andrews Center Behavioral Healthcare System* 903–597–1351

ETBU Counseling Center… 903–705–0424

Tyler Counseling Assessment Center 903–581–0933

UT Health East Texas Behavioral Health Center 903–566–0088

PARENT SERVICES

Coats for Kids (PATH) 903–597–7284

Parent Services Center, Inc 903–595–2235

Parents Anonymous of Tyler 903–597–1831

WIC (Women, Infants & Children) ..... 903–592–7635 or 800–942–3678

SOCIAL SERVICE AGENCIES

Andrews Center Behavioral Healthcare System* 903–597–1351

East Texas Crisis Center Hotline* ..... 903–595–5591 or 800–333–0358

East Texas Food Bank 903–597–3663

Goodwill Industries of East Texas 903–593–8438

Health and Social Services/East Texas 2-1-1

Parent Services Center, Inc 903–595–2235

PATH (People Attempting to Help) 903–597–7284

Salvation Army* 903–592–4361

Transient Lodge (Salvation Army) 903–592–4361

School Supply Train (PATH) 903–597–7284

United Way Info Line ..... 903–581–6376 or 2–1–1

TESTING SERVICES

TOEFL Exam (Test of English as a Foreign Language) 800-468-6335

CLEP Exam (College-Level Examination Program) 800-257-9558

SAT Exam 888-477-7728

TJC Testing Center 903–510–2617

TRANSPORTATION

American Cab Company* 903–592–3232

East Texas Yellow Cab Company* 903–597–2526

Tyler Transit System 903–533–8057

The Taxi Company of Tyler* 903–592–3232

UTILITIES

AT&T (formerly Southwestern Bell Telephone; for residential:)

- Order new, move or change existing service 800–464–7928
- Payment arrangements and amount due 800–616–1171
- Billing questions 800–585–7928
- Repair service* 800–246–8464

CenterPoint Energy (natural gas service)* 800–332–7143

City of Tyler Solid Waste 903–531–1388

City of Tyler Water Department—Administration 903–531–1230